

CITY OF DALLAS
CITY ATTORNEY'S OFFICE
INSPECTOR GENERAL DIVISION



QUARTERLY REPORT-1st QUARTER

FY 2023

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I. MESSAGE FROM THE INSPECTOR GENERAL

To the Residents of the City of Dallas,

The government of this great city exists solely to serve you, and this principle may not be adjusted, stretched, or compromised in any way. The Inspector General Division (IGD) of the Dallas City Attorney's Office is here to ensure that every member of our government, as well as those doing business with the City, complies with the City's Ethics Ordinance and other applicable laws in your best interests, so that you may be confident in our work and our services.

Ethics violations, fraud, and corruption have no place in the City of Dallas. If we work together, we can continue to take pride in our city. If you see corruption, fraud, or dishonest practices, tell us. Any abuse, no matter how small, tarnishes our city and harms us all.

Together, we can keep our city government as clean and honest as we want it to be. It is my honor to serve you in this capacity – please join me.

Bart Bevers

Bart Bevers

Inspector General

II. MISSION / VISION

MISSION

The Inspector General Division will conduct independent investigations to: (1) promote economy and efficiency; and (2) prevent and detect ethics violations, corruption, waste, fraud, abuse, official misconduct, and mismanagement in the programs and operations of the City of Dallas.

VISION

The Inspector General Division will maximize the public's confidence and trust in city government by promoting and practicing the highest level of integrity, efficiency, effectiveness, and economy.

THE INSPECTOR GENERAL INVESTIGATIVE PRINCIPLE

We pursue the truth with an objective mind, without bias, and regardless of politics.

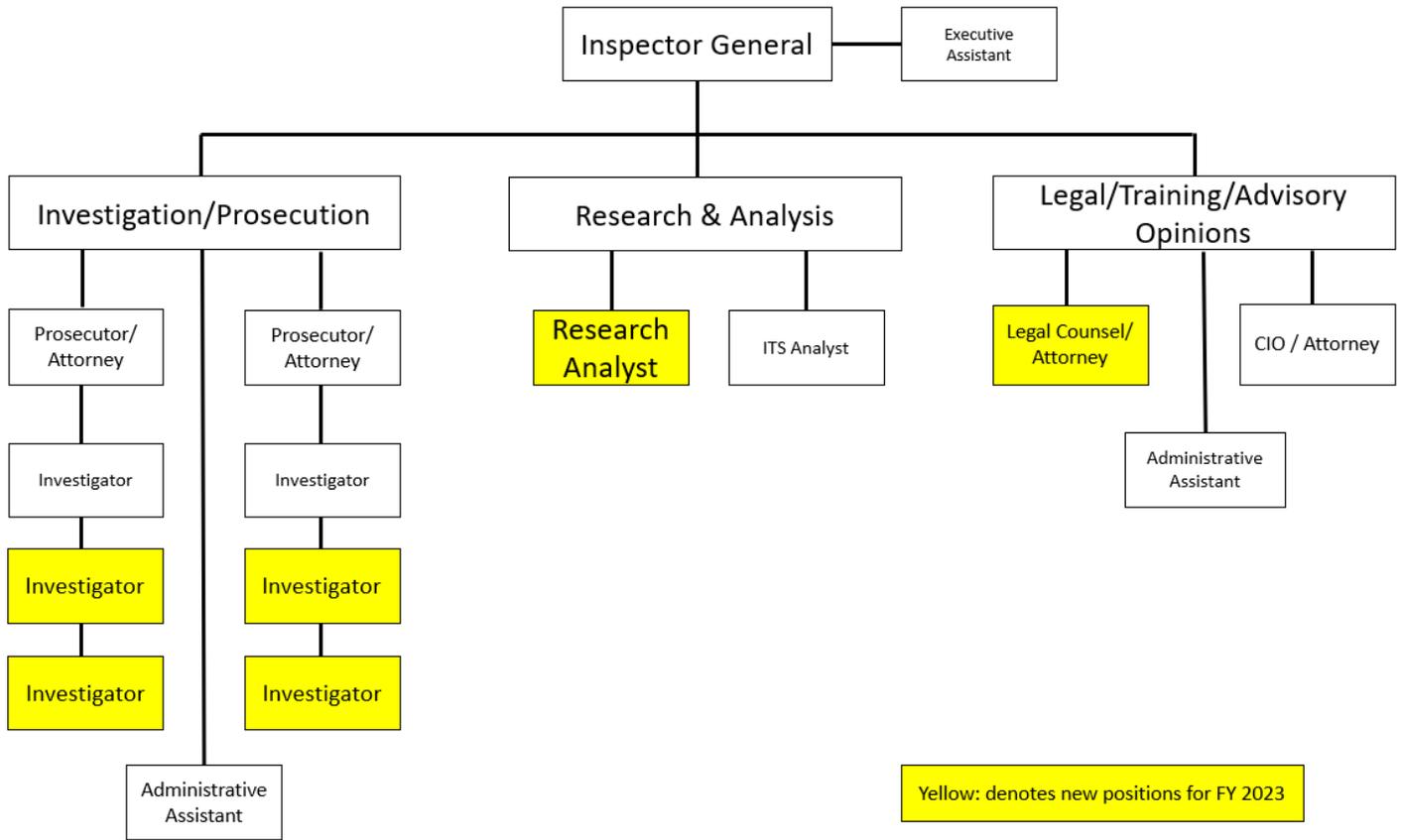
III. PRINCIPLES AND STANDARDS

The IGD has adopted the Principles and Standards for an Office of Inspector General, also known as the Green Book Standards – established by the AIG. The AIG, founded on October 26, 1996, is a national nonprofit membership organization for agencies and professionals in the inspector general community. The AIG promotes excellence in the inspector general community by establishing and encouraging adherence to office-wide and discipline-specific quality standards.

The AIG promotes public accountability through policy research and analysis in the general areas of fraud, waste, and abuse, including prevention, examination, investigation, detection, elimination, and prosecution. It supports professionalism through standardized practices, policies, and ethics and offers professional development through educational resources and qualification, certification, and licensing programs.

The IGD hopes to apply for a peer review by the AIG before 2025. A peer review is a voluntary process in which the agency requesting the review opens itself up to a thorough examination of its policies and procedures, processes, documentation, workflow, and community impact. The goal of peer review is to assess the functionality of an IGD as well as its organizational processes with a view toward maximizing operational efficiency and adherence to established quality standards.

IV. ORGANIZATION



OUR TEAM:

After staffing is complete, the IGD’s executive team will consist of four attorneys, six investigators, three support staff, and one IT Analyst. This diverse group of specialized individuals is integral to the IGD’s mission. The distinctive backgrounds of the team members add perspective and depth to each investigation. The advanced skills of the IGD include professional certifications including Certified Fraud Examiner (CFE), Certified Fraud Specialist (CFS), and Certified Inspector General (CIG).

V. HIGHLIGHTS

- 74 complaints received since October 1, 2022.
- 25 investigations completed since October 1, 2022.
- 22 Complaints closed with no investigation required since October 1, 2022.
- Hired four of the six new full-time employee (FTE's) positions we received in October.
- Issued Quarterly Report: [4th Quarter of FY 22] published in English and Spanish
- Sponsored two free National White Collar Crime Center (NW3C) fraud training classes, for approximately 70 fraud professionals (investigators, prosecutors) from all over the Dallas area. The two classes were:
 - Financial Investigations and Practical Skills (FIPS Class): (Oct 4th-6th)
 - Financial Records Examination and Analysis (FREA Class): (Nov 8th-10th)
- OAG Opinions: received two favorable opinions from the Texas Office of the Attorney General (OAG) on open records requests.
 - OR2022-36947 (dated 11-30-22)
 - OR2022-32020 (dated 10-18-22)
- Community Service Projects: The Inspector General Division of the CAO participated in two community service projects, (1) donating sweatshirts to the homeless, and (2) adopted a family in the "Grandparents Raising Grandkids Program" fulfilled the wish lists of 5 children.
- Created an email inbox for "Confidential Ethics Advisory Opinions":
ATTethicsadvisoryinquiries@dallas.gov is a new email address for requesting an ethics advisory opinion from the City Attorney's Office. This provides a centralized location for all City of Dallas officials and employees to send written requests for confidential or general advisory opinions.

VI. FILING A COMPLAINT

Fraud, Waste, Abuse, and Ethics Violations can be reported via:

Hotline: 877-860-1061(English and Spanish) (Oprima número dos para hacer una queja.)

Weblink: https://secure.ethicspoint.com/domain/en/report_information.asp?clientid=56278&locationid=-&override=yes&agreement=no&companyname=City%20of%20Dallas&violationtypeid=66470

QR Code:



IGD QR Code for
Reporting Ethics Violations

Mail: Dallas City Attorney's Office
Inspector General Division
1500 Marilla Street, 7DN
Dallas, TX 75201

Email: att.frontdesk@dallascityhall.com

Facsimile: 214-670-3519

VII. CASE SUMMARIES: 1ST QUARTER FY 2023

KEY MEASURE	REQUIRED BY	DATA
○ Annual Financial Disclosure Reports	Sec. 12A-40 (f):	No Data to Report
○ Findings and conclusions in quarterly reports	Sec. 12A-47 (c):	See Pages
○ Summarize Completed Investigations	Sec. 12A-47 (c):	See Pages
○ Dismissals (Not to Include Names of Complainants or Suspects)	Sec. 12A-47 (c):	No Data to Report
○ Approved settlement agreements	Sec. 12A-47 (c):	No Data to Report
○ Disposition of prosecutions	Sec. 12A-47 (c):	No Data to Report

#	MEASURE	DATA
	NEW COMPLAINTS:	
1a	Source(s) of those complaints: Hotline/Web	38
1b	Source(s) of those complaints: Email	5
1c	Source(s) of those complaints: Phone Call	25
1d	Source(s) of those complaints: IGD Initiated	0
1e	Source(s) of those complaints: Other	6
2	Total New Complaints	74
	CLOSED COMPLAINTS:	
3a	Preliminary Investigations: Accept	47
3b	Preliminary Investigations: dismiss:	
	○ Not Related to City of Dallas	8
	○ No Investigation Necessary	14
3c	Preliminary Investigations: refer	10
4a	Full-Scale Investigations: substantiated	0
4b	Full-Scale Investigations: unsubstantiated	3
4c	Full-Scale Investigations: unfounded	12
	Total Closed Complaints	47
	Current In Progress Cases:	80
5a	Settlement Reached with IGD	
5a1	○ EAC approved the settlement	No Data to Report
5a2	○ EAC denied the settlement	No Data to Report
5a3	○ EAC modified the settlement	No Data to Report
5b	No settlement reached	No Data to Report
6a	Contested Hearing: EAC denied settlement agreement	No Data to Report
6b	Contested Hearing: EAC modified settlement agreement, respondent disagreed	No Data to Report
6c	Contested Hearing: no settlement agreement reached	No Data to Report

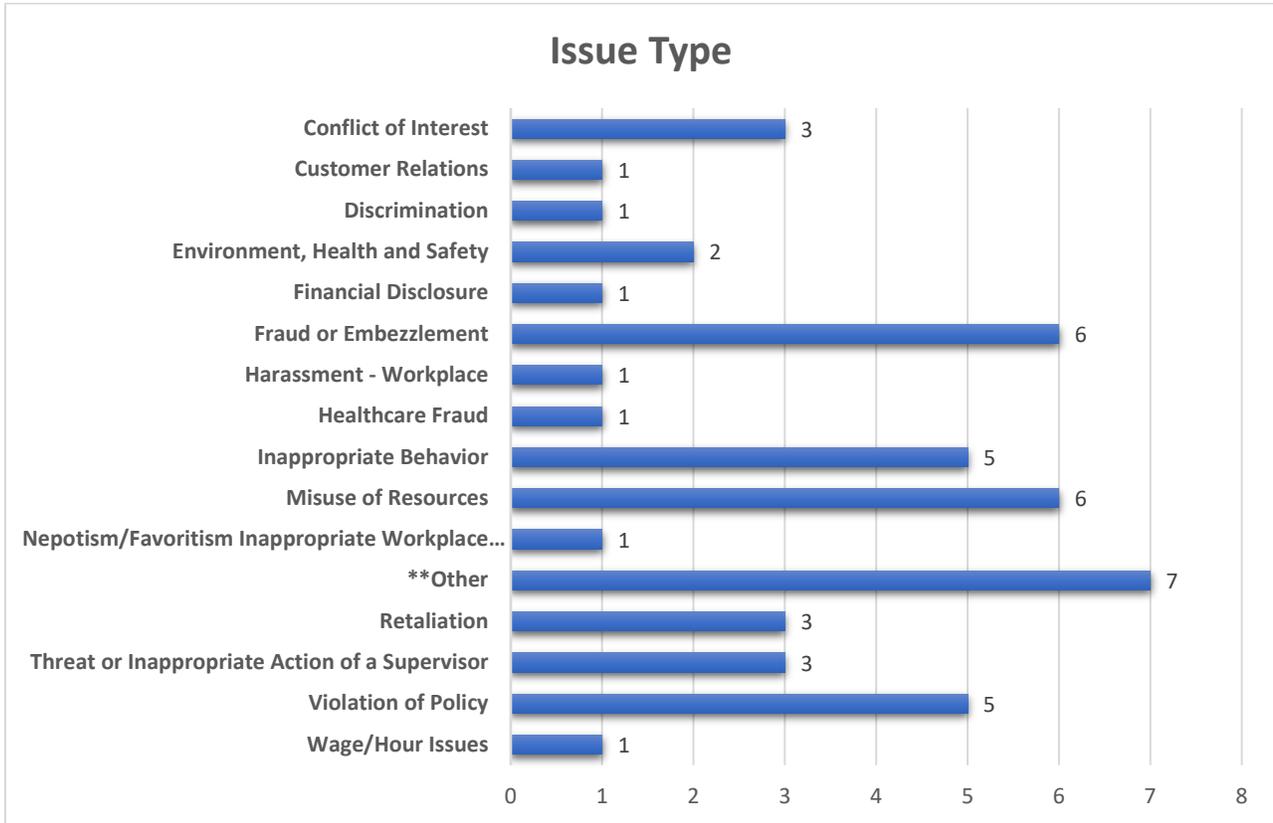
Summarized Completed Investigations

Date Closed	Synopsis Notes
10/03/2022	On 09/24/2022 a complaint was received regarding a police issue. Complaint was referred to DPD for investigation. REFERRED TO DEPT/DPD
10/12/2022	On 9/13/22, a complaint was received regarding Planned Development District 67 (Z167-395). Upon investigation, no violation was found. UNSUBSTANTIATED
10/13/2022	On or about 03/11/2022 a complaint was received alleging a business had been improperly shut down by the city. This complaint was resolved through litigation. NO INVESTIGATION NECESSARY
10/13/2022	On 9/20/22, an anonymous complainant was received alleging a city official had posted photos with police officers and firefighters on social media. No violation of 12A-20. UNSUBSTANTIATED
10/13/2022	On 10/06/2022 a complaint was received regarding an unknown matter. Complaint disregarded per caller's request. NO INVESTIGATION NECESSARY
10/13/2022	On 10/07/2022 a complaint was received regarding a police matter. Complainant was advised to contact local police department to file a report. NO INVESTIGATION NECESSARY
10/14/2022	On 10/14/2022 a complaint was received regarding a potential fraud of a Housing Program. NOT RELATED TO THE CITY OF DALLAS
10/17/2022	08/23/2022 a complaint was received regarding an apartment complex in disrepair. Repairs were completed per code compliance. UNSUBSTANTIATED
10/17/2022	On 10/16/2022 a complaint was received regarding an alleged theft. Complainant was advised to contact their local police department. NOT RELATED TO THE CITY OF DALLAS
10/18/2022	On 10/17/2022 a complaint regarding parking issues was received. Complainant was directed to the correct department to file complaint. NO INVESTIGATION NECESSARY
10/20/2022	On 10/17/2022 a complaint was received alleging a city employee put a note in his file preventing him from getting hired by the City of Dallas. No violation was found. UNFOUNDED
10/21/2022	On 09/2/2021 a complaint was received from an anonymous source regarding a department manager retaliating against an employee. Lack of evidence/response provided by complainant. NO INVESTIGATION NECESSARY
10/21/2022	On 09/2/2021 a complaint was received from an anonymous source regarding a department manager retaliating against an employee. Lack of evidence/response provided by complainant. NO INVESTIGATION NECESSARY
10/21/2022	On 10/03/2022 a complaint was received regarding the City's fluoridation of water. No violation was found. UNFOUNDED
10/21/2022	On 10/04/2022 a complaint was received concerning the purchase of fluoride water treatment. No violation of the Code of Ethics was found. UNFOUNDED
10/21/2022	On 10/14/2022 a complaint was received concerning the fluoridation of water. UNFOUNDED
10/24/2022	On 09/28/2022 a complaint was received regarding inappropriate workplace relationships which occurred in June 2021. This complaint is beyond the one-year statute of limitations. NO INVESTIGATION NECESSARY
10/28/2022	On 10/27/2022 a complaint was received regarding inappropriate actions of a supervisor. Due to the nature of this complaint, it was referred to Human Resources for immediate investigation. REFERRED TO DEPT/HR
11/01/2022	On 10/29/2022 a complaint was received by a City of Dallas employee regarding workplace harassment. Complaint was referred to Human Resources for immediate investigation. REFERRED TO DEPT/HR
11/01/2022	On 11/01/2022 a complaint was received regarding landlord-tenant issues. This complaint is not related to the City of Dallas therefore an investigation is not necessary. NOT RELATED TO THE CITY OF DALLAS
11/16/2022	On 04/04/2022 a complaint was received alleging collusion between City of Dallas employees, City of Dallas officials and residents of the City of Dallas in an effort to steal a residents residential rental security deposit. UNFOUNDED

11/16/2022	On 10/05/2022 a complaint was received from a City of Dallas employee alleging inappropriate behavior of a supervisor. Complaint referred to Human Resources for immediate investigation. REFERRED TO DEPT/HR
11/16/2022	On 10/25/2022 a complaint was received by a City of Dallas employee alleging inappropriate behavior of a supervisor. Referred to Human Resources for immediate investigation. REFERRED TO DEPT/HR
11/16/2022	On 10/25/2022 a complaint was received from a City of Dallas employee alleging inappropriate behavior of a supervisor. This complaint was referred to Human Resources for immediate investigation. REFERRED TO DEPT/HR
11/17/2022	On 11/6/2022 a complaint was received regarding too much waste and receiving confrontational looks from people on the street. No specific incident of waste was identified. NO INVESTIGATION NECESSARY
11/17/2022	On 11/08/2022 a complaint was received regarding noisy neighbors who allow children to play in the street and yard in the middle of the night. Not related to the City of Dallas. NOT RELATED TO THE CITY OF DALLAS
11/17/2022	On 11/16/2022 a complaint was received regarding an issue with a Dallas Housing Authority employee. An investigation is not necessary as this complaint is not related to the City of Dallas. NOT RELATED TO THE CITY OF DALLAS
11/17/2022	On 11/16/2022 a complaint was received regarding the City's use of fluoride water treatment. This is a duplicate report. NO INVESTIGATION NECESSARY
11/28/2022	On 10/25/2022 a complaint was received regarding a notice of violation received by code enforcement. No violation of the Code of Ethics found. UNFOUNDED
11/28/2022	On 10/28/22, a complaint was received alleging fraudulent sublease of an apartment. No investigation necessary as this complaint is not related to the City of Dallas. NOT RELATED TO THE CITY OF DALLAS
11/28/2022	On 11/19/22 a complaint was received involving a fraud scheme. Investigation is not necessary as this complaint is not related to the City of Dallas. NOT RELATED TO THE CITY OF DALLAS
12/06/2022	On 04/17/2022 a complaint was received alleging an ongoing misuse of a city vehicle by a city official. UNFOUNDED
12/12/2022	On 06/30/2022 a complaint was received regarding potential conflict of interest and contract fraud. This complaint will be referred to an outside agency or firm for investigation. The Inspector General Division will take no further action on this complaint. REFERRED TO OUTSIDE AGENCY
12/13/2022	On 02/17/2022 a complaint was received regarding sidewalk repair issues. A violation of Chapter 12A is not discernible in this complaint. NO INVESTIGATION NECESSARY
12/16/2022	On 12/1/22 an anonymous complaint was received alleging an employee had taken office supplies home for personal use. UNFOUNDED
12/21/2022	On 11/23/2022 a complaint was received regarding inappropriate actions of a supervisor. Complainant did not provide sufficient details or contact information for follow up. Investigation not possible due to lack of information. NO INVESTIGATION NECESSARY
12/22/2022	On 4/21/22 a complaint was received alleging a City of Dallas employee was falsely accused of entering a water plant without authorization. Case is closed as UNFOUNDED
12/22/2022	On 06/07/2022 a complaint was received alleging that a community housing development organization built and sold a defective home, which was not up to code and should not have been on the market. The alleged conduct occurred outside the one-year statute of limitations. NO INVESTIGATION NECESSARY
12/22/2022	On 9/12/22 a complaint was received alleging that a City of Dallas inspector issued a violation notice to a resident for a hazardous sidewalk issue, and the notice allowed only five days for repair rather than thirty. This complaint was referred to Public Works Construction Management and will be closed as a management referral. REFERRED TO DEPT/PUBLIC WORKS
12/23/2022	On 10/12/2022 a complaint was received alleging a lack of assistance from two City of Dallas employees. Additional information was requested, but complainant did not respond. Due to insufficient information, this complaint was closed and NO INVESTIGATION NECESSARY

12/23/2022	On 11/23/2022 a complaint was received alleging bad customer service from City of Dallas employees due to a lack of proper phone etiquette. UNFOUNDED
12/23/2022	On 12/19/22, a complaint was received alleging that a city official violated the code of ethics by endorsement of a candidate for public office. UNFOUNDED
12/27/2022	On 08/23/2022 a complaint was received regarding a potential fraud scheme. NOT RELATED TO THE CITY OF DALLAS
12/27/2022	On 10/20/22, a complaint was received alleging that an inspector did not properly document an inspection and did not give estimated times of arrival for inspections or call the general contractor if the site was locked. MANAGEMENT REFERRAL
12/28/2022	On 12/12/22, a complaint was received alleging that the City of Dallas issued a collections letter for mowing services to a business that is not located at the listed address. Complainant was directed to Code Compliance for a lien dispute. The subject of this complaint falls outside IGD jurisdiction. NO INVESTIGATION NECESSARY
12/29/2022	On 11/08/2022 a complaint was received from a COD employee regarding inappropriate actions of a supervisor. This complaint was referred to Human Resources for immediate investigation. REFERRED TO DEPT/HR
12/30/2022	On 11/10/2022, a complaint was received alleging that a City of Dallas employee's position was not upgraded, and that the employee was not interviewed for a vacant position. No Code of Ethics violation. UNFOUNDED

VIII. ISSUE TYPE SUMMARY



** Other category contains reports that do not fall into any known category, such as reports not related to the City of Dallas.

IX. CONTACT US



Dallas City Attorney's Office
Inspector General Division
1500 Marilla, 7DN
Dallas, TX 75201

Tel: 214-670-4880
https://dallascityhall.com/departments/city-attorney/Pages/inspector_general.aspx