

Exhibit A

City of Dallas Disaster Aid Program

Program Statement

Description – City of Dallas Disaster Aid Program

The American Red Cross (ARC) is the city's primary partner as it relates to sheltering and other mass care services. However, there are some scenarios in which a residence is deemed uninhabitable but would not qualify for their financial assistance. The City of Dallas Disaster Aid (CDA) program provides immediate financial assistance to City of Dallas residents who have been impacted by an emergency that results in their primary residence becoming uninhabitable but cannot be financially assisted by ARC. Typically, the Office of Emergency Management (OEM) will open emergency congregate shelters for a period of 72-hours following an incident that results in the displacement of families. The purpose of CDA is to reduce the number of families requiring emergency congregate sheltering by providing them with funds to pay for immediate temporary housing needs (e.g., hotel room stay) and essentials (e.g., clothing, toiletries). This program, supplemented by other services, empowers residents to take the actions most appropriate for their family during the short-term recovery period. This program may also utilize non-profit agencies to serve as subrecipients for program administration throughout the Dallas community to reach and serve more eligible participants.

Eligible Participants

Eligible recipients for CDA are City of Dallas residents affected by a disaster or emergency that meets the following criteria:

- Resides in a multi-family residential property, publicly or privately-owned, located within Dallas City limits.
- Primary residence has been declared as uninhabitable by Dallas Fire-Rescue, Code Compliance, or the City Building Official.
- The resident is not eligible to receive assistance from the American Red Cross, or American Red Cross is unable to serve the residents in a timely manner
- The landlord or property manager is unable and/or unwilling to accommodate the resident(s) in vacant units, hotel rooms, or other accommodations

Participants must complete an application for assistance, including household composition. Participants must reside in the City of Dallas. A copy of current lease, mortgage statement, utility bill, or other allowable proof of residency must be provided. Proof of residency may be self-attested in the event that residency affirming documentation is unavailable as a result of the emergency.

Eligible Uses

Anticipated uses for CDA funds include, but is not limited to:

- Temporary housing, such as hotel room stays, short term apartment or rentals, room rentals, or other temporary housing and shelter options
- Food
- Toiletries
- Clothing

The primary goal of this program is to enable residents to take the action most appropriate for them and/or their family in the 72-hour period following the loss of their primary residence.

Eligible Properties

Residential rental properties, publicly or privately-owned, located within Dallas City limits.

Assistance to be Provided

The CDA utilizes the same model as the ARC to determine “one time” funding based upon family size:

- 1-4 people per family: \$500
- 5-7 people per family: \$800
- 8+ people per family: \$1000

Assistance may be provided through electronic fund transfer, or gift card cash equivalents. Funds may be disbursed directly from the city to the client, or by a sub-recipient that is contracted by the City of Dallas.

Funding

This program will utilize the Disaster Relief Fund that was appropriated to OEM through CR 22-1424 FY22 End of Year Ordinance. Ongoing funding for this project is subject to future appropriations to the Disaster Relief Fund.

This program may also utilize cash equivalents, such as gift cards up to \$1,000, to enable residents to purchase needed items.

Amendments to Program Statement

This Program Statement may be amended by the City Manager or designee as appropriate according to changes in applicable laws, regulations, and/or guidance documents, or to meet changing needs and funding requirements.